

- 1 Read the forum entries and the requests. Who could make these requests? Write A (Alexia) or P (Paul).
 - Alexia: I work at a university library. I'm an assistant in a computer room, that's a special place where students can come and use the internet, read or write something for classes. Once the students know the rules, it's generally OK.
 - **Paul:** I work at a reception desk in a student house for international students at our university, you know, students from all over the world who come to study in Canada. They have so many questions, especially at the beginning when they come here.
 - 1 _____ Would you mind turning the music down? Other students are trying to sleep, you know, it's late.
 - 2 _____ Could you turn down the music in your phone, please? We can all hear it.
 - 3 _____ Could you take this coffee out of the room, please?
 - 4 _____ Can you clean up the desk after you finish work? Thanks.
 - 5 _____ Can you please take out your garbage? Do not leave it in the hall.
 - 6 _____ Is it OK if I turn down the air conditioning?
 - 7 _____ Could you please take the dog outside? You can have visitors but animals are not allowed, sorry.
 - 8 _____ Would you mind turning off your mobile phone?

2 Read the forum entries again. What do students sometimes try to do? Complete the sentences.

- 1 In a library computer room, students sometimes listen to music in their phones, _____
- 2 In a student house, students _____

3 Work with a partner. Which questions could students ask Alexia? Which questions could they ask Paul? Write A for Alexia and P for Paul.

- 1 _____ Is it OK if I eat here?
- 2 _____ Can I keep a cat in my room?
- 3 _____ Can I bring a dog in when I study here? She's really small and quiet.
- 4 _____ Could I print my essay here?
- 5 _____ Can you turn up the air conditioning, please?
- 6 _____ Is it OK if I have a party here?
- 7 ____ Can I bring my own laptop to work here?
- 8 _____ Could I invite some people to stay the night?

4 Write two more questions students could ask (a) in a student house, (b) in a library computer room.

(a)		
(b)		
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